INSTALLATION, OPERATION, AND MAINTENANCE MANUAL

WITH PARTS LIST



10-SERIES PUMP

MODEL 16A9-B

Register your new Gorman-Rupp pump online at www.grpumps.com/register.

Valid serial number and e-mail address required.

RECORD YOUR PUMP MODEL AND SERIAL NUMBER

Please record your pump mod	del and serial number in the
spaces provided below. You	ır Gorman-Rupp distributoı
needs this information when yo	ou require parts or service.

Serial Number:	

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LUBRICATION .				٠.																					E-13
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This Installation, Operation, and Maintenance Manual is designed to help you achieve the best performance and longest life from your Gorman-Rupp pump.

This pump is a 10 Series, semi-open impeller, self-priming centrifugal model with a suction check valve. The pump is designed for handling corrosive liquids containing specified entrained solids, residues and slurries. The basic material of construction for all wetted parts is type 316 stainless steel.

If there are any questions regarding the pump or application which are not covered in this manual or in other literature accompanying this unit, please contact your Gorman-Rupp distributor, or write:

The Gorman-Rupp Company or Gorman-Rupp of Canada Limited P.O. Box 1217 70 Burwell Road St. Thomas, Ontario N5P 3R7

For information or technical assistance on the power source, contact the power source manufacturer's local dealer or representative.

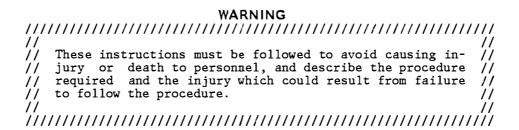
The following are used to alert maintenance personnel to procedures which require special attention, to those which could damage equipment, and to those which could be dangerous to personnel:

NOTE

Instructions to aid in installation, operation, and maintenance or which clarify a procedure.

CAUTION

Instructions which must be followed to avoid causing damage to the product or other equipment incidental to the installation. These instructions describe the requirements and the possible damage which could result from failure to follow the procedures.

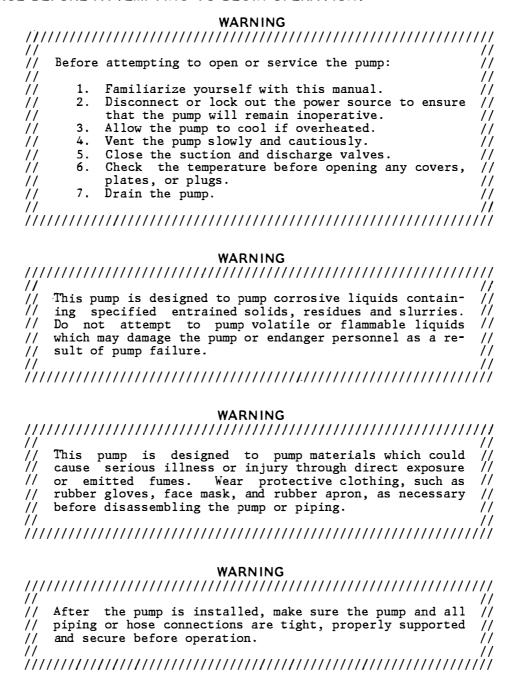


Introduction Page I-1



WARNINGS - SECTION A

THESE WARNINGS APPLY TO 10 SERIES BASIC PUMPS. GORMAN-RUPP HAS NO CONTROL OVER OR PARTICULAR KNOWLEDGE OF THE POWER SOURCE WHICH WILL BE USED. REFER TO THE MANUAL ACCOMPANYING THE POWER SOURCE BEFORE ATTEMPTING TO BEGIN OPERATION.



Section A. Page A-1

WARNINGS

WARNING
-
<pre>// Do not operate the pump without shields and/or guards in // // place over the drive shafts, belts and/or couplings, or // // other rotating parts. Exposed rotating parts can catch // // clothing, fingers, or tools, causing severe injury to // // personnel. //</pre>
WARNING
<pre>// Do not operate the pump against a closed discharge valve // // for long periods of time. This could bring the liquid // // to a boil, build pressure, and cause the pump to rupture // // or explode. //</pre>
WARNING
// // Overheated pumps can cause severe burns and injury. If // // overheating of the pump occurs: // //
<pre>// 1. Stop the pump immediately. // // 2. Allow the pump to cool. // // 3. Refer to instructions in this manual before re- // starting the pump. //</pre>
WARNING
<pre>// // Do not remove plates, covers, gauges, pipe plugs, or // // fittings from an overheated pump. Vapor pressure within // // the pump can cause parts being disengaged to be ejected // // with great force. Allow the pump to cool before servic- // // ing. //</pre>
WARNING
WARNING
// // Do not remove plates, covers, gauges, pipe plugs, or // // fittings from an overheated pump. Vapor pressure within // // the pump can cause parts being disengaged to be ejected // // with great force. Allow the pump to cool before servic- // ing. //

Page A-2 Section A.

INSTALLATION - SECTION B

Since pump installations are seldom identical, this section offers only general recommendations and practices required to inspect, position, and arrange the pump and piping.

Most of the information pertains to a standard **static lift application** where the pump is positioned above the free level of liquid to be pumped.

If installed in a **flooded suction application** where the liquid is supplied to the pump under pressure, some of the information such as mounting, line configuration, and priming must be tailored to the specific application. Since the pressure supplied to the pump is critical to performance and safety, **be sure** to limit the incoming pressure to 50% of the maximum permissible operating pressure as shown on the pump performance curve.

For further assistance, contact your Gorman-Rupp distributor or the Gorman-Rupp Company.

Pump Dimensions

See Figure 1 for the approximate physical dimensions of this pump assembly.

Section B. Page B-1

OUTLINE DRAWING

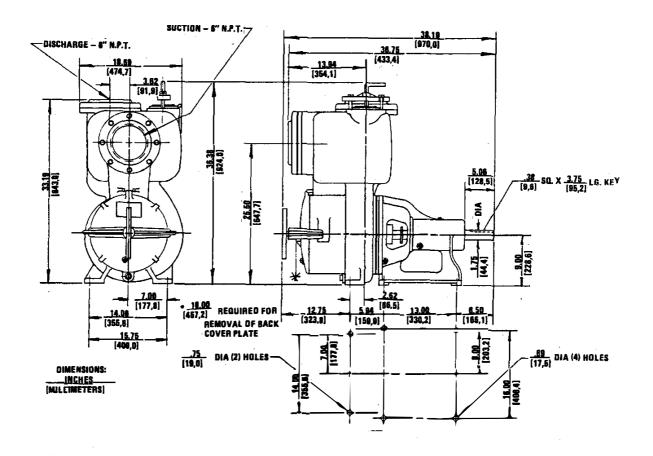


Figure 1. Pump Model 16A9-B

PREINSTALLATION INSPECTION

The pump assembly was inspected and tested before shipment from the factory. Before installation, inspect the pump for damage which may have occurred during shipment. Check as follows:

- a. Inspect the pump assembly for cracks, dents, damaged threads, and other obvious damage.
- b. Check for and tighten loose bolts, nuts, capscrews, and other attaching hardware. Since gaskets tend to shrink after drying, check for and tighten loose nuts and capscrews securing mating surfaces.
- c. Carefully read all tags, decals, and markings on the pump assembly, and perform all duties indicated. Note the direction of rotation indicated

Page B-2 Section B.

INSTALLATION

on the pump. Check that the pump shaft rotates in the required direction.

CAUTION

Only operate this pump in the direction indicated by the arrow on the pump body and on the accompanying decal. Otherwise, the impeller could become loosened from the shaft and seriously damage the pump.

- d. Check all lubricant levels and lubricate as necessary. Refer to LUBRI-CATION in the MAINTENANCE AND REPAIR section of this manual and perform duties as instructed.
- e. If the pump and power source have been stored for more than 12 months, some of the components or lubricants may have exceeded their maximum shelf life. These must be inspected or replaced to ensure maximum pump service.

If the maximum shelf life has been exceeded, or if anything appears to be abnormal, contact your Gorman-Rupp distributor or the factory to determine the repair or updating policy. **Do not** put the pump into service until appropriate action has been taken.

POSITIONING PUMP

Lifting

Use lifting equipment with a capacity of a least 3530 pounds. This pump weighs approximately 706 pounds, not including the weight of accessories and base and power source. Customer installed equipment such as suction and discharge piping must be removed before attempting to lift.

CAUTION

The pump assembly can be seriously damaged if the cables or chains used to lift and move the unit are improperly wrapped around the pump.

Mounting

Locate the pump in an accessible place as close as practical to the liquid being pumped. Level mounting is essential for proper operation.

Section B. Page B-3

INSTALLATION

Clearance

A minimum clearance of 18 inches in front of the cover plate is required to permit removal of the cover and easy access to the pump interior.

SUCTION AND DISCHARGE PIPING

Materials

Either pipe or hose may be used for suction and discharge lines; however, the materials must be compatible with the liquid being pumped. If hose is used in suction lines, it must be the rigid-wall, reinforced type to prevent collapse under suction. Using piping couplings in suction lines is not recommended.

Line Configuration

Keep suction and discharge lines as straight as possible to minimize friction losses. Make minimum use of elbows and fittings, which substantially increase friction loss. If elbows are necessary, use the long-radius type to minimize friction loss.

Connections to Pump

Before tightening a connecting flange, align it exactly with the pump port. Never pull a pipe line into place by tightening the flange bolts and/or couplings.

Lines near the pump must be independently supported to avoid strain on the pump which could cause excessive vibration, decreased bearing life, and increased shaft and seal wear. If hose-type lines are used, they should have adequate support to secure them when filled with liquid and under pressure.

Gauges

Most pumps are drilled and tapped for installing discharge pressure and vacuum suction gauges. If these gauges are desired for pumps that are not tapped, drill and tap the suction and discharge lines not less than 18 inches from the suction and discharge ports and install the lines. Installation closer to the pump may result in erratic readings.

Page B-4 Section B.

SUCTION LINES

To avoid air pockets which could affect pump priming, the suction line must be as short and direct as possible. When operation involves a suction lift, the line must always slope upward to the pump from the source of the liquid being pumped; if the line slopes down to the pump at any point along the suction run, air pockets will be created.

Fittings

Suction lines should be the same size as the pump inlet. If reducers are used in suction lines, they should be the eccentric type, and should be installed with the flat part of the reducers uppermost to avoid creating air pockets. Valves are not normally used in suction lines, but if a valve is used, install it with the stem horizontal to avoid air pockets.

Strainers

If a strainer is furnished with the pump, be certain to use it; any spherical solids which pass through a strainer furnished with the pump will also pass through the pump itself.

If a strainer is not furnished with the pump, but is installed by the pump user, make certain that the total area of the openings in the strainer is at least three or four times the cross section of the suction line, and that the openings will not permit passage of solids larger than the solids handling capability of the pump.

This pump is designed to handle up to 2 1/2 inch diameter spherical solids.

Sealing

Since even a slight leak will affect priming, head, and capacity, especially when operating with a high suction lift, all connections in the suction line should be sealed with pipe dope to ensure an airtight seal. Follow the sealant manufacturer's recommendations when selecting and applying the pipe dope. The pipe dope should be compatible with the liquid being pumped.

Suction Line Positioning

The depth of submergence of the suction line is critical to efficient pump operation. Figure 2 shows recommended minimum submergence vs. velocity.

Section B. Page B-5

NOTE

The pipe submergence required may be reduced by installing a standard pipe increaser fitting at the end of the suction line. The larger opening size will reduce the inlet velocity. Calculate the required submergence using the following formula based on the increased opening size (area or diameter).

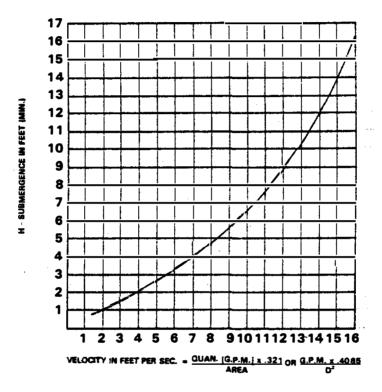


Figure 2. Recommended Minimum Suction Line Submergence Vs. Velocity

DISCHARGE LINES

Siphoning

Do not terminate the discharge line at a level lower than that of the liquid being pumped unless a siphon breaker is used in the line. Otherwise, a siphoning action causing damage to the pump could result.

INSTALLATION

Valves

If a throttling valve is desired in the discharge line, use a valve as large as the largest pipe to minimize friction losses. Never install a throttling valve in a suction line.

With high discharge heads, it is recommended that a throttling valve and a system check valve be installed in the discharge line to protect the pump from excessive shock pressure and reverse rotation when it is stopped.

CAUTION

If application involves a high discharge head, gradually close the discharge throttling valve before stopping the pump.

Bypass Lines

If it is necessary to permit the escape of air to atmosphere during initial priming or in the repriming cycle, install a bypass line between the pump and the discharge check valve. The bypass line should be sized so that it does not affect pump discharge capacity.

It is recommended that a Gorman-Rupp Automatic Air Release Valve be installed in the bypass line. Do not install a manual shut-off valve in a bypass line. If a manual shut-off valve is installed to facilitate service of the Air Release Valve, the valve must not be left closed during operation. See the supplement at the end of this section for additional information on bypass lines and the Gorman-Rupp Automatic Air Release Valve.

NOTE

The bypass line may clog occasionally, particularly when pumping liquids containing large solids. If clogging occurs, locate and remove the clog. If the clog is located between the discharge check valve and the Air Release Valve, the valve will not close. If the clog is located in the Relief Valve itself, or in the line between the Relief Valve and the sump, the valve will not open.

Do not terminate the discharge line at a level lower than that of the liquid being pumped unless a siphon breaker is used in the line; otherwise, a siphoning action could result, causing damage to the pump.

ALIGNMENT

The alignment of the pump and its power source is critical for trouble-free mechanical operation. In either a flexible coupling or V-belt driven system, the driver and pump must be mounted so that their shafts are aligned with and parallel to each other. It is imperative that alignment be checked after the pump and piping are installed, and before operation.

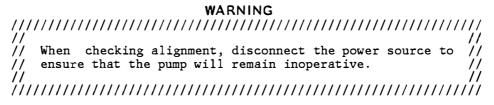
Section B. Page B-7

INSTALLATION

NOTE

Check Rotation, Section C, before final alignment of the pump.

When mounted at the Gorman-Rupp factory, driver and pump are aligned before shipment. Misalignment will occur in transit and handling. Pumps **must** be checked and realigned before operation. Before checking alignment, tighten the foundation bolts. The pump casing feet and/or pedestal feet, and the driver mounting bolts should also be tightly secured.



CAUTION

Adjusting the alignment in one direction may alter the alignment in another direction. Check each procedure after altering alignment.

Coupled Drives

When using couplings, the axis of the power source must be aligned to the axis of the pump shaft in both the horizontal and vertical planes. Most couplings require a specific gap or clearance between the driving and the driven shafts. Refer to the coupling manufacturer's service literature.

Align spider insert type couplings by using calipers to measure the dimensions on the circumference of the outer ends of the coupling hub every 90 degrees. The coupling is in alignment when the hub ends are the same distance apart at all points (see Figure 3A).

Align non-spider type couplings by using a feeler gauge or taper gauge between the coupling halves every 90 degrees. The coupling is in alignment when the hubs are the same distance apart at all points (see Figure 3B).

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Figure 3A. Aligning Spider-Type Couplings



Figure 3B. Aligning Non-Spider Type Couplings

Check parallel adjustment by laying a straightedge across both coupling rims at the top, bottom, and side. When the straightedge rests evenly on both halves of the coupling, the coupling is in horizontal parallel alignment. If the coupling is misaligned, use a feeler gauge between the coupling and the straightedge to measure the amount of misalignment.

V-Belt Drives

When using V-belt drives, the power source and the pump must be parallel. Use a straightedge along the sides of the pulleys to ensure that the pulleys are properly aligned (see Figure 3C). In drive systems using two or more belts, make certain that the belts are a matched set; unmatched sets will cause accelerated belt wear.



Figure 3C. Alignment of V-Belt Driven Pumps

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Tighten the belts in accordance with the belt manufacturer's instructions. If the belts are too loose, they will slip; if the belts are too tight, there will be excessive power loss and possible bearing failure. Select pulleys that will match the proper speed ratio; overspeeding the pump may damage both pump and power source.

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GORMAN-RUPP AUTOMATIC AIR RELEASE VALVE

Bypass Lines

Self-priming pumps are not air compressors. During the priming cycle, air from the suction line must be vented to atmosphere on the discharge side. If a check valve has been installed in the discharge line, the discharge side of the pump must be opened to atmospheric pressure through a bypass line between the pump discharge and the check valve. A self-priming centrifugal pump will not prime if there is sufficient static liquid head to hold the discharge check valve closed.

In low discharge head applications (less than 30 feet), it is recommended that the bypass line be run back to the wet well, and located 6 inches below the water level or cut-off point of the low level pump. The bypass line should be at least 1 inch in diameter to minimize the chance of plugging. The bypass line may be terminated with a six-to-eight foot length of 1 1/4 inch I.D. smooth-bore hose; air and liquid will then agitate the hose and break up any substances likely to cause clogging. It is also recommended that pipe unions be installed at each 90° elbow in a bypass line to ease disassembly and maintenance.



A BYPASS LINE THAT IS RETURNED TO A WET WELL MUST BE SECURED AGAINST BEING DRAWN INTO THE PUMP SUCTION INLET.

In high discharge head applications (more than 30 feet), an excessive amount of liquid may be by-passed and forced back to the wet well under the full working pressure of the pump; this will reduce overall pumping efficiency. Therefore, it is recommended that a Gorman-Rupp Automatic Air Release Valve be installed in the bypass line.

When properly installed and correctly adjusted to the application, the Gorman-Rupp Automatic Air Release Valve will permit air to escape through the bypass line, and then close automatically when the pump is fully primed and pumping at full capacity. If the installation involves a flooded suction such as a below-ground lift station, a pipe union and manual shut-off valve may be installed in the bleed line to allow service of the valve without shutting down the station, and to eliminate the possibility of flooding. If a manual shut-off valve is installed anywhere in the air release piping, it must be a full-opening ball type valve to prevent plugging by solids.



IF A MANUAL SHUT-OFF VALVE IS INSTALLED IN A BYPASS LINE, IT MUST NOT BE LEFT CLOSED DURING OPERATION. A CLOSED MANUAL SHUT-OFF VALVE MAY CAUSE A PUMP WHICH HAS LOST PRIME TO CONTINUE TO OPERATE WITHOUT REACHING PRIME, CAUSING DANGEROUS OVERHEATING AND POSSIBLE EXPLOSIVE RUPTURE OF THE PUMP CASING. PERSONNEL COULD BE SEVERELY INJURED.

ALLOW AN OVER-HEATED PUMP TO COOL BEFORE SERVICING. DO NOT REMOVE PLATES, COVERS, GAUGES, OR FITTINGS FROM AN OVER-HEATED PUMP LIQUID WITHIN THE PUMP CAN REACH BOILING TEMPERATURES, AND VAPOR PRESSURE WITHIN THE PUMP CAN CAUSE PARTS BEING DISENGAGED TO BE EJECTED WITH GREAT FORCE. AFTER THE PUMP COOLS, DRAIN THE LIQUID FROM THE PUMP BY REMOVING THE CASING DRAIN PLUG.

Theory of Operation

During the priming cycle, air from the pump casing is dicharged through the bypass line, passing through the Air Release Valve (Figure 1). When the pump is fully primed, pressure against the valve diaphragm compresses the spring and closes the valve (Figure 2). The valve will remain closed until the pump loses its prime or stops.

When the pump shuts down, the spring returns the diaphragm to its original position. Any solids that may have accumulated in the diaphragm chamber settle to the bottom and are flushed out during the next priming cycle.

INSTALLATION SECTION B

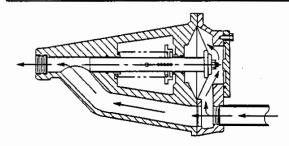


Figure 1. Valve in Open Position



SOME LEAKAGE (1 TO 5 GPM) WILL OCCUR WHEN THE VALVE IS FULLY CLOSED. BE SURE THE BYPASS LINE IS DIRECTED BACK TO THE WET WELL OR TANK TO PREVENT HAZARDOUS SPILLS.

NOTE

The valve will remain open if the pump does not reach its designed capacity or head. The range of the valve closing pressure is established by the tension rate of the spring as ordered from the factory, and by adjusting the spring retaining pin up or down

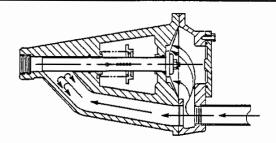


Figure 2. Valve in Closed Position

the plunger rod to increase or decrease spring tension.

Air Release Valve Installation

The Automatic Air Release Valve must be independently mounted in a horizontal position between the pump discharge port and the non-pressurized side of the discharge check valve (see Figure 3). The valve inlet is at the large end of the valve body, and is provided with standard 1 inch NPT pipe threads.

NOTE

If the Air Release Valve is to be installed on a staged pump application, contact the factory for specific installation instructions.

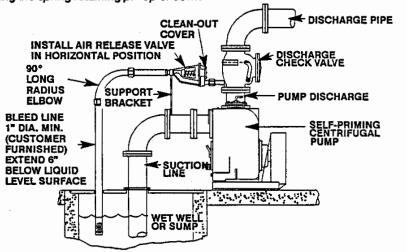


Figure 3. Typical Automatic Air Release Valve Installation

The valve outlet is located at the opposite end of the valve, and is also equipped with standard 1 inch NPT pipe threads. The outlet should be connected to a bleed line which slopes back to the wet well or sump. The bleed line must be the same size as the inlet piping, or larger. If **piping** is used for the bleed line, avoid the use of elbows whenever possible.

NOTE

It is recommended that each Air Release Valve be fitted with an independent bleeder line. However, if multiple Air Release Valves are installed in a system, the bleeder lines may be directed to a common manifold pipe. Contact the Gorman-Rupp Company for information about your specific application.

SECTION B INSTALLATION

OPERATION - SECTION C

PRIMING

Install the pump and piping as described in INSTALLATION. Make sure that the piping connections are tight, and that the pump is securely mounted. Check that the pump is properly lubricated (see LUBRICATION in MAINTENANCE AND REPAIR).

This pump is self-priming, but the pump should never be operated unless there is liquid in the casing.

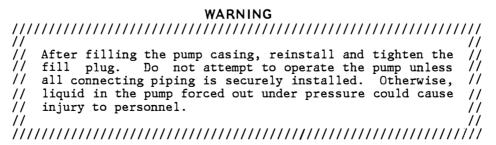
CAUTION

Never operate a self-priming pump unless there is liquid in the casing. The pump will not prime when dry. Extended operation of a dry pump will destroy the seal assembly.

Add liquid to the pump casing when:

- 1. The pump is being put into service for the first time.
- 2. The pump has not been used for a considerable length of time.
- 3. The liquid in the pump casing has evaporated.

Once the pump casing has been filled, the pump will prime and reprime as necessary.



Section C. Page C-1

To fill the pump, remove the pump casing fill cover or fill plug at the top of the casing and add clean liquid until the pump is filled. Replace the fill cover or fill plug before operating the pump.

STARTING

Consult the operations manual furnished with the power source.

Rotation

The correct direction of pump rotation is indicated by an arrow on the pump body or accompanying decals. If the pump is operated in the wrong direction, the impeller could become loosened from the shaft and seriously damage the pump.

CAUTION

The pump must operate in the direction indicated by the arrow on the pump, or accompanying decals. Reverse rotation could loosen the impeller and seriously damage the pump.

Consult the operating manual furnished with the pump power source before attempting to start the power source.

If an electric motor is used to drive the pump, remove V-belts, couplings, or otherwise disconnect the pump from the motor before checking motor rotation. Operate the motor independently while observing the direction of the motor shaft, or cooling fan.

If rotation is incorrect on a three-phase motor, have a qualified electrician interchange any two of the three phase wires to change direction. If rotation is incorrect on a single-phase motor, consult the literature supplied with the motor for specific instructions.

OPERATION

Lines With a Bypass

It is recommended that a Gorman-Rupp Automatic Air Release Valve be installed in the bypass line. Do not install a manual shut-off valve in a bypass line. If a manual shut-off valve is installed to facilitate service of the Air Release Valve, the valve must not be left closed during operation. See the supplement in Section B for additional information on bypass lines and the Gorman-Rupp Automatic Air Release Valve.

When operating with a Gorman-Rupp Automatic Air Release Valve, close the throttling valve in the discharge line. The Automatic Air Release Valve will automatically open to allow the pump to prime, and automatically

Page C-2 Section C.

OPERATION

close when priming has been accomplished. After the pump has primed and liquid is flowing steadily from the bypass line, open the discharge throttling valve.

Lines Without a Bypass

Open all valves in the discharge line and start the power source. Priming is indicated by a positive reading on the discharge pressure gauge or by a quieter operation. The pump may not prime immediately because the suction line must first fill with liquid. If the pump fails to prime within five minutes, stop it and check the suction line for leaks.

After the pump has been primed, partially close the discharge line throttling valve in order to fill the line slowly and guard against excessive shock pressure which could damage pipe ends, gaskets, sprinkler heads, and any other fixtures connected to the line. When the discharge line is completely filled, adjust the throttling valve to the required flow rate.

Leakage

No leakage should be visible at pump mating surfaces, or at pump connections or fittings. Keep all line connections and fittings tight to maintain maximum pump efficiency.

Liquid Temperature And Overheating

The maximum liquid temperature for this pump is 160° F. Do not apply it at a higher operating temperature.

Overheating can occur if operated with the valves in the suction or discharge lines closed. Operating against closed valves could bring the liquid to a boil, build pressure, and cause the pump to rupture or explode. If overheating occurs, stop the pump and allow it to cool before servicing it. Refill the pump casing with cool liquid.

Section C. Page C-3

Strainer Check

If a suction strainer has been shipped with the pump or installed by the user, check the strainer regularly, and clean it as necessary. The strainer should also be checked if pump flow rate begins to drop. If a vacuum suction gauge has been installed, monitor and record the readings regularly to detect strainer blockage.

Never introduce air or steam pressure into the pump casing or piping to remove a blockage. This could result in personal injury or damage to the equipment. If backflushing is absolutely necessary, **liquid pressure** must be limited to 50% of the maximum permissible operating pressure shown on the pump performance curve.

Pump Vacuum Check

With the pump inoperative, install a vacuum gauge in the system, using pipe dope on the threads. Block the suction line and start the pump. At operating speed the pump should pull a vacuum of 20 inches or more of mercury. If it does not, check for air leaks in the seal, gasket, or discharge valve.

Open the suction line, and read the vacuum gauge with the pump primed and at operating speed. Shut off the pump. The vacuum gauge reading will immediately drop proportionate to static suction lift, and should then stabilize. If the vacuum reading falls off rapidly after stabilization, an air leak exists. Before checking for the source of the leak, check the point of installation of the vacuum gauge.

STOPPING

Never halt the flow of liquid suddenly. If the liquid being pumped is stopped abruptly, damaging shock waves can be transmitted to the pump and piping system. Close all connecting valves slowly. If the pump is driven by an engine, reduce the throttle speed slowly and allow the engine to idle briefly before stopping.

CAUTION

If application involves a high discharge head, gradually close the discharge throttling valve before stopping the pump.

After stopping the pump, Lock out the power source or take other action to ensure that the pump will remain inoperative.

Cold Weather Preservation

In below freezing conditions, drain the pump to prevent damage from freezing. Also, clean out any solids by flushing with a hose. Operate the pump for approx-

Page C-4 Section C.

imately one minute; this will remove any remaining liquid that could freeze the pump rotating parts.

If the pump will be idle for more than a few hours, or if it has been pumping liquids containing a large amount of solids, drain the pump, and flush it thoroughly with clean water. To prevent large solids from clogging the drain port and preventing the pump from completely draining, insert a rod or stiff wire in the drain port, and agitate the liquid during the draining process. Clean out any remaining solids by flushing with a hose.

BEARING TEMPERATURE CHECK

Bearings normally run at higher than ambient temperatures because of heat generated by friction. Temperatures up to $160\,^{\circ}F$ are considered normal for bearings, and they can operate safely to at least $180\,^{\circ}F$.

Checking bearing temperatures by hand is inaccurate. Bearing temperatures can be measured accurately by placing a contact-type thermometer against the housing. Record this temperature for future reference.

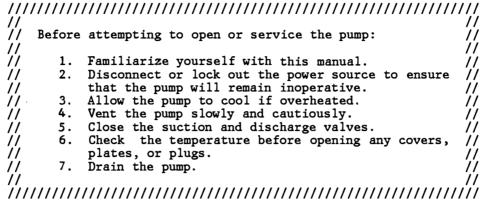
A sudden increase in bearing temperatures is a warning that the bearings are at the point of failing to operate properly. Make certain that the bearing lubricant is of the proper viscosity and at the correct level (see LUBRICATION in MAINTENANCE AND REPAIR). Bearing overheating can also be caused by shaft misalignment and/or excessive vibration.

When pumps are first started, the bearings may seem to run at temperatures above normal. Continued operation should bring the temperatures down to normal levels.

Section C. Page C-5

PUMP TROUBLESHOOTING - SECTION D

WARNING



TROUBLE	POSSIBLE CAUSE	PROBABLE REMEDY
PUMP FAILS TO PRIME	Not enough liquid in casing.	Add liquid to casing. See PRIM-ING.
	Suction check valve contaminated or damaged.	Clean or replace check valve.
	Air leak in suction line.	Correct leak.
	Lining of suction hose collapsed.	Replace suction hose.
	Suction check valve or foot valve clogged or binding.	Clean valve.
	Leaking or worn seal or pump gasket.	Check pump vacuum. Replace leak- ing or worn seal or gasket.
	Suction lift or discharge head too high.	Check piping installation and install bypass line if needed. See INSTALLATION.
	Strainer clogged.	Check strainer and clean if necessary.
PUMP STOPS OR	Air leak in suction line.	Correct leak.
FAILS TO DE- LIVER RATED FLOW OR PRES- SURE	Suction intake not submerged at proper level or sump too small.	Check installation and correct submergence as needed.

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TROUBLESHOOTING

TROUBLE	POSSIBLE CAUSE	PROBABLE REMEDY				
PUMP STOPS OR FAILS TO DE- LIVER RATED	Lining of suction hose collapsed.	Replace suction hose.				
FLOW OR PRES- SURE (cont.)	Impeller or other wearing parts worn or damaged.	Replace worn or damaged parts. Check that impeller is properly centered and rotates freely.				
	Impeller clogged.	Free impeller of debris.				
	Pump speed too slow.	Check driver output; check belts or couplings for slippage.				
	Discharge head too high.	Install bypass line.				
	Suction lift too high.	Measure lift w/vacuum gauge. Reduce lift and/or friction losses in suction line.				
	Leaking or worn seal or pump gasket.	Check pump vacuum. Replace leak- ing or worn seal or gasket.				
	Strainer clogged.	Check strainer and clean if necessary.				
PUMP REQUIRES TOO MUCH POW- ER	Pump speed too high.	Check driver output; check that sheaves or couplings are correctly sized.				
	Discharge head too low.	Adjust discharge valve.				
	Liquid solution too thick.	Dilute if possible.				
PUMP CLOGS FREQUENTLY	Discharge flow too slow.	Open discharge valve fully to increase flow rate, and run power source at maximum governed speed.				
	Suction check valve or foot valve clogged or binding.	Clean valve.				

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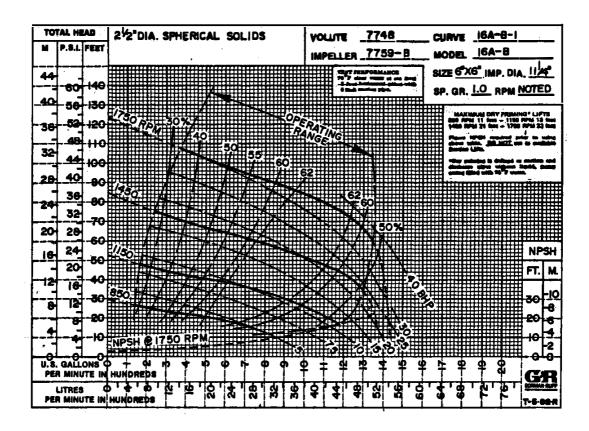
TROUBLE	POSSIBLE CAUSE	PROBABLE REMEDY
EXCESSIVE NOISE	Cavitation in pump.	Reduce suction lift and/or friction losses in suction line. Record vacuum and pressure gauge readings and consult local representative or factory.
	Pumping entrained air.	Locate and eliminate source of air bubble.
	Pump or drive not securely mounted.	Secure mounting hardware.
	Impeller clogged or dam- aged.	Clean out debris; replace damaged parts.
BEARINGS RUN TOO HOT	Bearing temperature is high, but within limits.	Check bearing temperature regularly to monitor any increase.
	Low or incorrect lubricant.	Check for proper type and level of lubricant.
	Suction and discharge lines not properly supported.	Check piping installation for proper support.
	Drive misaligned.	Align drive properly.

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		\$5	

PUMP MAINTENANCE AND REPAIR - SECTION E

MAINTENANCE AND REPAIR OF THE WEARING PARTS OF THE PUMP WILL MAINTAIN PEAK OPERATING PERFORMANCE.



*STANDARD PERFORMANCE FOR PUMP MODEL 16A9-B

*Based on $70^{\circ}F$ clear water at sea level with minimum suction lift. Since pump installations are seldom identical, your performance may be different due to such factors as viscosity, specific gravity, elevation, temperature, and impeller trim.

If your pump serial number is followed by an "N", your pump is ${\sf NOT}$ a standard production model. Contact the Gorman-Rupp Company to verify performance or part numbers.

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SECTIONAL DRAWING

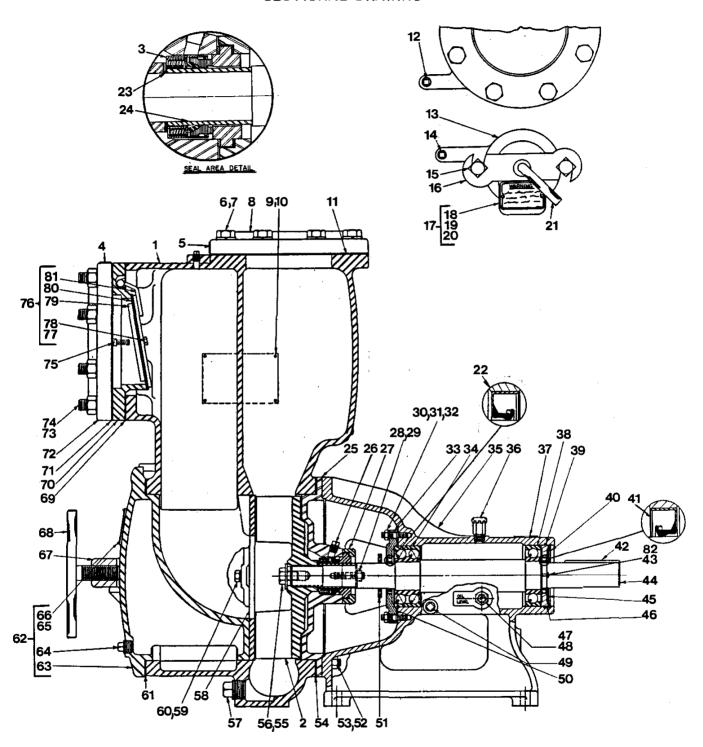


Figure 1. Pump Model 16A9-B

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PARTS LIST PUMP MODEL 16A9-B

(From S/N 818301 up)

If your pump serial number is followed by an "N", your pump is ${\sf NOT}$ a standard production model. Contact the Gorman-Rupp Company to verify part numbers.

ITEN NO.	1 PART NAME	PART NUMBER	MATL CODE	QTY	ITE NO.		PART NUMBER	MATL CODE	QTY
<u> </u>	DIDO CACTNO	77/0	17070	• 1		DIDE DIVI	P12	11000	'
	PUMP CASING	7748	17070	1	48	PIPE PLUG		11990	1
_	IMPELLER	7759-B	17070	1	49	PED DRAIN PLUG	P06	11990	1
	SEAL ASSY	25271-775		1		*0-RING	25152-248	10100	1
4	SUCTION STICKER	6588-AG	00000	1	51	SLINGER RING	3209	19120	1
	DISCHARGE STICKER	6588-BJ	00000	1	52	STUD	C0810	17090	8
-	HEX HD CAPSCREW	B1208	17090	8	53	HEX NUT	D08	17090	8
	LOCKWASHER	J12	17090	8		*CASING GASKET SET		19370	1
	DISCHARGE FLANGE	1758	17070	1		*IMPELLER CAPSCREW		17090	1
	NAME PLATE	38818-023	17010	1		*IMPELLER WASHER	10278	1706H	1
	DRIVE SCREW	BM#04-03	17000	4	57	CASING DRAIN PLUG		17090	1
	DISCH FLANGE GSKT	1679-G	19370	1		*WEAR PLATE ASSY	2545-X	17070	1
12	ACCESSORY PLUG	P04	17090	1	59	HEX NUT	D08	17090	2
	FILL COVER GSKT	50-G	19210	1		LOCKWASHER	J08	17090	2
	PIPE PLUG	P04	17090	1		*COVER PLATE GSKT	7668-GB	19370	1
	MACHINE BOLT	A1014	17090	2	62	COVER PLATE ASSY	42111-933		1
	CLAMP BAR	38111-004	11010	1	63	-BACK COVER	NOT AVAILABLE		1
18	FILL COVER ASSY -COVER PLATE	42111-346 NOT AVAILABLI		1	64	-CVR DRAIN PLUG	P08	17090	1
16 19			_	1	65	-WARNING PLATE	2613-EV	17090	4
20	-WARNING PLATE	38816-097	17090		66	-DRIVE SCREW	BM#04-03	17000	•
	-DRIVE SCREW CLAMP BAR SCREW	BM#04-03	17000	2	67	CLAMP BAR	2547	11010	1
	OIL SEAL	31912-009	15000	1	68	CLAMP BAR SCREW	2536	24000	1
	IMP ADJ SHIM SET	25227-534 5091	17090	1		*CHECK VALVE GSKT *CHECK VALVE SEAT	7261-GB 7261	19370 17070	1
	SHAFT SLEEVE	11906		i		*SUCT FLANGE GSKT	1679 - G	19370	1
	SEAL PLATE	11895-B	1706H 17070	1	72	SUCTION FLANGE	1758	17070	1
	PIPE PLUG	P04	17070	i	73	STUD	C1214	17070 17090	8
	SEAL CLAMP	11899	17070	i	74		D12	17090	8
	STUD	C0607	17070	2	7 5		X0404	17090	2
	HEX NUT	D06	17090	2	75 76	CHECK VALVE ASSY	7265-B	17030	1
	STUD	C0607	15991	6	77	-HEX HD CAPSCREW		17090	2
	LOCKWASHER	J06	15991	6	78	-LOCKWASHER	J0403	17090	2
	HEX NUT	D06	15991	6	79	-VALVE WEIGHT	7263	17090	1
33	BEARING CAP	38322-418	10010	ĭ		* -CHECK VALVE	7264-B	19370	i
	BALL BEARING	S103C		i	81	-VALVE WEIGHT	7262 7262	17090	ī
	PEDESTAL	3020-B	10010	ī	82	LOCKWASHER	J#10	15991	2
	AIR VENT	S1703		ī		IONAL:	SIFIO	13,,,1	•
	ROTATION DECAL	2613-M		ī	011	SEAL ASSY WITH	25270-114		1
	BALL BEARING	S1077		i		SILICON CARBIDE FA			-
	O-RING	25152-245		ī		DIDIOGN CAMPIDE II	.020		
	BRG RET RING	S1165		ī		HIGH TEMP SHUTDOWN	KITS:		
	OIL SEAL	25227-534		ī		-120° F	48313-257		1
42 *	SHAFT KEY	N0615	15991	ī		-130° F	48313-256		ī
	RD HD MACH SCREW	X#10-011/2-S		2		-145° F	48313-186		ī
	IMPELLER SHAFT	38515-516	1706H	ī		- · - · -			_
	BRG SHIM SET	8546	15990	ĭ		CASING HEATER & TH	ERMOSTAT ASSY	S:	
	BEARING RETAINER	38322-522	26000	ĭ		-120 VOLT	47811-016		1
47	SIGHT GAUGE	S1471		1		-240 VOLT	47811-017		ī

*INDICATES PARTS RECOMMENDED FOR STOCK

Above Serial Numbers Do Not Apply To Pumps Made In Canada.

CANADIAN SERIAL NO AND UP

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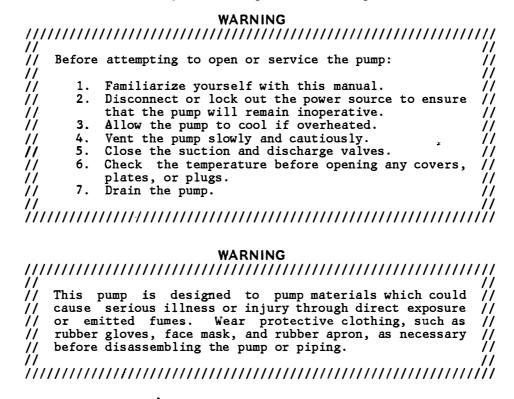
PUMP AND SEAL DISASSEMBLY AND REASSEMBLY

This pump requires little service due to its rugged, minimum-maintenance design. However, if it becomes necessary to inspect or replace the wearing parts, follow these instructions which are keyed to the sectional view(s) (see Figures 1 and 2) and the accompanying parts list(s).

Most service functions, such as wear plate, impeller and seal replacement may be performed by draining the pump and removing the back cover assembly. However, the following instructions assume complete disassembly is required.

Before attempting to service the pump, lock out the power source or take other action to ensure that the power source will remain inoperative and close all valves in the suction and discharge lines.

For power source disassembly and repair, consult the literature supplied with the power source, or contact your local power source representative.



Suction Check Valve Removal And Disassembly

Before attempting to service the check valve assembly (76), remove the casing drain plug (57) and drain the pump. Clean and reinstall the drain plug.

For access to the check valve, remove the suction piping. Remove the nuts (74) and separate the suction flange (72) and gasket (71) from the check valve seat (70). Inspect the suction flange and gasket for wear or damage and replace as required.

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Disengage the machine screws (75) and pull the check valve seat (70), gasket (69) and check valve assembly (76) from the suction port.

Inspect the check valve parts for wear or damage and, if replacement is required, remove the hardware (77 and 78) securing the valve weights (79 and 81) and check valve (80).

Back Cover Removal

The wear plate (58) is easily accessible and may be serviced by removing the back cover assembly (62). Loosen the clamp bar screw (68) and remove the clamp bar (67). Pull the back cover assembly from the casing. Remove the back cover gasket (61) and clean the mating surfaces.

Inspect the wear plate for excessive wear or scoring. If replacement is required, remove the hardware (59 and 60) securing it to the back cover.

Pump Disassembly

For access to the impeller (2) and seal assembly (3), remove the discharge piping. Remove the nuts (53), and use a hoist and sling of suitable capacity to separate the casing (1) and gasket set (54) from the seal plate (25) and pedestal. For ease of reassembly, tie and tag the gaskets, or measure and record their thickness.

Remove any leveling shims used under the casing mounting feet. Tie and tag the shims for ease of reassembly.

Impeller Removal

To loosen the impeller (2), immobilize it by placing a block of wood between the vanes. Remove the impeller capscrew and washer (55 and 56).

Remove the coupling and key (42) from the shaft (44), and install a lathe dog on the shaft with the "V" notch over the keyway. Strike the lathe dog sharply with a hammer in a counterclockwise direction (when facing the shaft). When the impeller breaks loose, remove the lathe dog and wood block, and unscrew the impeller from the shaft.

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Inspect the impeller and replace it if cracked or badly worn.

Slide the impeller adjusting shims (23) off the impeller shaft. For ease of reassembly, tie and tag the shims, or measure and record their thickness.

Seal Removal

Slide the seal plate, sleeve (24) and assembled seal parts off the shaft as a unit. Remove the nuts (29) securing the seal clamp (27) and separate the stationary seat and gaskets from the shaft sleeve. Do not loosen the set screws securing the rotating portion of the seal at this time. Inspect the gaskets and the polished seal faces for damage or wear.

There are four setscrews around the circumference of the seal retainer. These screws secure the seal assembly to the shaft sleeve and ensure proper spring tension. Do not loosen the seal retainer setscrews until the distance between the impeller end of the seal retainer and the impeller end of the shaft sleeve has been measured and recorded. This measurement is critical.

Using an allen wrench, loosen the seal retainer setscrews, and slide the rotating portion of the seal off the shaft sleeve.

If no further disassembly is required, see Seal Installation.

Shaft And Bearing Removal And Disassembly

When the pump is properly operated and maintained, the pedestal should not require disassembly. Disassemble the shaft and bearings **only** when there is evidence of wear or damage.

CAUTION

Shaft and bearing disassembly in the field is not recommended. These operations should be performed only in a properly-equipped shop by qualified personnel.

Remove the pedestal mounting hardware from the base. Tie and tag any shims under the mounting feet used for leveling. Remove the pedestal drain plug (49) and drain the pedestal. Clean and reinstall the plug.

Remove the slinger ring (51) from the shaft.

Use snap ring pliers to remove the bearing retaining ring (40) from the pedestal bore. Remove the bearing shim set (45); tie and tag the shims, or measure and record their thickness.

Loosen the machine screws (43) in the bearing retainer (46) and pry the retainer from the pedestal bore using a screwdriver against the head of the machine screws. **Do not** use the machine screws to jack against the ball bearing. Tighten the machine screws after the retainer has been removed.

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Press the oil seal (41) from the bearing retainer, and remove the 0-ring (39) from the pedestal bore.

Disengage the hardware (31 and 32) and remove the assembled bearing cover (33) and oil seal (22). Remove the bearing cover 0-ring (50). Press the oil seal from the bearing cover.

Place a block of wood against the drive end of the shaft and tap the shaft and assembled bearings (34 and 38) out of the pedestal.

Use a bearing puller to remove the inboard and outboard bearings from the impeller shaft.

Shaft and Bearing Reassembly And Installation

Clean the pedestal, shaft and all component parts (except the bearings) with a soft cloth soaked in cleaning solvent. Inspect the parts for wear or damage and replace as necessary.

Inspect the shaft for distortion, nicks or scratches or thread damage on the impeller end. Dress small nicks and burrs with a fine file or emery cloth. Replace the shaft if defective.

Clean the bearings thoroughly in **fresh** cleaning solvent. Dry the bearings with filtered compressed air and coat with light oil.

Rotate the bearings by hand to check for roughness or binding and inspect the bearing balls. If rotation is rough or the bearing balls are discolored, replace the bearings.

CAUTION

Bearings must be kept free of all dirt and foreign material. Failure to do so will greatly shorten bearing life. DO NOT spin dry bearings. This may scratch the balls or races and cause premature bearing failure.

The bearing tolerances provide a tight press fit onto the shaft and a snug slip fit into the pedestal. Replace the shaft or pedestal if the proper bearing fit is not achieved.

Lubricate the shaft with light oil and position the outboard bearing (38) on the shaft. Press the bearing onto the shaft until it seats squarely against the shaft shoulder.

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CAUTION

When installing the bearings onto the shaft, NEVER press or hit against the outer race, balls, or ball cage. Press ONLY on the inner race.

Position the inboard bearing (34) on the shaft with the retaining ring facing toward the impeller end of the shaft. Press the bearing onto the shaft until it seats squarely against the shaft shoulder.

Slide the shaft and assembled bearings into the pedestal until the retaining ring on the inboard bearing seats against the pedestal.

CAUTION

When installing the shaft and bearings into the bearing bore, push against the outer race. NEVER hit the balls or ball cage.

Install the oil seal (22) in the bearing cover (33) with the lip positioned as shown in Figure 1. Install the bearing cover 0-ring (50) in the bearing cover.

Slide the assembled bearing cover and oil seal over the shaft and secure it with the hardware (31 and 32). Be careful not to damage the oil seal lip on the shaft threads.

Install the oil seal (41) in the bearing retainer (46) with the lip positioned as shown in Figure 1. Replace the bearing retainer 0-ring (39) in the pedestal and press the bearing retainer into the pedestal until it seats against the bearing. Be careful not to cut the oil seal lip on the shaft keyway. Be sure the machine screws in the bearing retainer are positioned horizontally inline.

Install the same thickness of bearing shims (45) and secure them with the bearing the retaining ring (40). Check the shaft endplay.

NOTE

Shaft endplay should be between .002 and .010 inch. Add or remove bearing adjusting shims to obtain this endplay.

Secure the pedestal to the base, and lubricate the bearings as indicated in LUBRICATION.

Seal Installation

Clean the seal cavity and shaft with a cloth soaked in fresh cleaning solvent.

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The seal is not normally reused because wear patterns on the finished faces cannot be realigned during reassembly. This could result in premature failure. If necessary to reuse an old seal in an emergency, **carefully** wash all metallic parts in fresh cleaning solvent and allow to dry thoroughly.

Handle the seal parts with extreme care to prevent damage. Be careful not to contaminate precision finished faces; even fingerprints on the faces can shorten seal life. If necessary, clean the faces with a non-oil based solvent and a clean lint free tissue. Wipe lightly in a concentric pattern to avoid scratching the faces.

Inspect the seal components for wear, scoring, grooves, and other damage that might cause leakage. If any components are worn, replace the complete seal; never mix old and new seal parts.

NOTE

Do not remove the snap ring from the inside diameter of the seal retainer. Complete disassembly of the rotating portion of the seal is not recommended.

Clean and polish the shaft sleeve, or replace it if there are nicks or cuts on either end.

If a replacement seal is being used, remove it from the container and inspect the precision finished faces to ensure that they are free of any foreign matter.

To ease installation of the seal, lubricate the bellows and shaft sleeve with water or a very **small** amount of oil, and apply a drop of light lubricating oil on the finished faces. Assemble the seal as follows, (see Figure 2).

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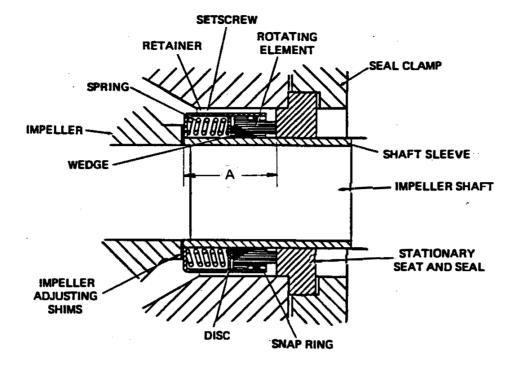


Figure 2. S1821 Seal Assembly

CAUTION

This seal is not designed for operation at temperatures above 160° F. Do not use at higher operating temperatures.

If the **old seal** assembly is being reused, assemble the stationary seat and gaskets in the seal clamp and secure them to the seal plate.

NOTE

The white "Chemlon" seat gasket must be installed on the seal cavity side of the stationary seat.

Slide the assembled seal plate and stationary seat over the impeller shaft and temporarily secure the seal plate using two capscrews and nuts (1/2 UNC x 1 1/2 inch long, not supplied).

Slide the balance of the old seal assembly onto the shaft sleeve. Make certain that the seal face is toward the chamfered end of the sleeve. Position the seal on the sleeve the same distance as before the setscrews were loosened (refer to the measurement taken during disassembly). When this distance has been accu-

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rately established, tighten the setscrews and lock in place with a punch to prevent loosening.

If a new sleeve is being used, or the correct location for the seal is not known, slide the sleeve onto the shaft until it seats against the shaft shoulder. Measure 1 3/8 inch out from the stationary seat and mark the sleeve with a felt tip marker. This is the designed working length of the seal (see dimension 'A', Figure 2).

Slide the sleeve off the shaft and install the rotating portion of the seal as described above.

Slide the assembled seal and sleeve into the seal plate until the rotating assembly bottoms against the stationary seat.

If a completely **new seal** assembly is being installed, remove it from the container, and inspect the precision finished faces to ensure that they are not damaged or contaminated with foreign matter. Install the stationary seat and gaskets in the seal cap as previously described. Secure the seal cap to the seal plate and the seal plate to the pedestal as previously described.

Lubricate the I.D. of the wedge with water or a very **small** amount of oil, and slide the rotating portion of the new seal assembly onto the shaft sleeve. A new seal assembly is furnished with restraining clips that keep the wedge from being compressed prior to assembly. **Do not** remove these clips until the seal retainer is secured to the shaft sleeve.

Position the seal retainer at the proper mounting distance on the sleeve as previously described. Tighten the four setscrews with an allen wrench and lock in place with a punch to prevent loosening. Remove and discard the seal spring restraining clips.

Place a drop of light lubricating oil on the precision finished faces of the stationary seat and the rotating element. Slide the assembled seal and sleeve into the seal plate until the rotating assembly bottoms against the stationary seat.

Proceed with Impeller Installation.

Impeller Installation

Inspect the impeller, and replace it if cracked or badly worn.

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Slide the same thickness of impeller adjusting shims (23) as previously removed onto the shaft and screw the impeller on until tight.

A clearance of .020 to .040 inch between the impeller and the seal plate is necessary for maximum pump efficiency. Measure this clearance, and add or remove impeller shims until it is reached.

NOTE

The seal plate must be tight against the pedestal while setting the back impeller clearance.

Secure the impeller with the impeller capscrew and washer (55 and 56).

Pump Reassembly

Remove the two capscrews temporarily holding the seal plate and install the same thickness of pump casing gaskets (54) as previously removed. Secure the pump casing to the seal plate and pedestal using the nuts (53). Do not fully tighten the nuts until the impeller face clearance has been set.

NOTE

If the pump has been completely disassembled, it is recommended that the back cover assembly be reinstalled at this point. The back cover assembly must be in place to adjust the impeller face clearance.

A clearance of .010 to .020 inch between the impeller and the wear plate is also recommended for maximum pump efficiency. This clearance must be set after installing the back cover, by adding or removing gaskets in the pump casing gasket set (54) until the impeller binds against the wear plate when the shaft is turned. After the impeller binds, add .015 inch of gaskets.

NOTE

An alternate method of adjusting this clearance is to reach through the discharge port with a feeler gauge and measure the gap. Add or subtract pump casing gaskets accordingly.

When the face clearance has been properly set, tighten the nuts (53) and secure the casing to the base with the previously removed hardware. Be sure to reinstall any leveling shims used under the casing mounting feet.

Back Cover Installation

Clean any scale or debris from the contacting surfaces in the pump casing that might prevent a good seal with the back cover.

If the wear plate was removed for replacement, carefully center it on the back cover and secure it with the hardware (59 and 60). The wear plate must be con-

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MAINTENANCE AND REPAIR

centric to prevent binding when the back cover is installed. Replace the back cover gasket (61).

Slide the back cover assembly (62) into the pump casing. Be sure the wear plate does not bind against the impeller. Secure the back cover assembly with the clamp bar (67) and clamp bar screw (68).

Suction Check Valve Reassembly And Installation

Inspect the check valve components, and replace as required. Subassemble the check valve weights (79 and 81) and gasket (80) using the attaching hardware (77 and 78).

Install the check valve in the valve seat (70). Replace the seat gasket (69) and secure the valve seat to the suction port using the machine screws (75). Replace the suction flange gasket (71) and secure the suction flange with the nuts (74). Check the operation of the check valve to ensure proper seating and free movement.

Final Pump Reassembly

Be sure the pump is secure to the base and power source.

Install the suction and discharge lines and open all valves. Make certain that all piping connections are tight, properly supported and secure.

 $\ensuremath{\mathbf{Be}}$ sure the pump and power source have been properly lubricated, see LUBRICATION.

Fill the pump casing with clean liquid. Reinstall the fill plug and tighten it.

Refer to OPERATION, Section C, before putting the pump back into service.

LUBRICATION

Seal Assembly

The seal assembly is lubricated by the medium being pumped or by a flow of fresh liquid from an external source. Flushing liquid may be taken from the pump discharge and supplied through auxiliary piping installed in the seal plate. Remove the pipe plug (26) to install the auxiliary piping.

When handling abrasive or tacky liquids, supply fresh lubricating liquid from an external source. Be sure liquid supplied to the seal is compatible with the liquid being pumped, and that its flow is controlled to prevent dilution.

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Bearings

The pedestal was fully lubricated when shipped from the factory. Check the oil level regularly through the sight gauge (47) and maintain it at the midpoint of the gauge. When lubrication is required, add SAE No. 30 non-detergent oil through the hole for the air vent (36). **Do not** over lubricate. Over-lubrication can cause the bearings to over-heat, resulting in premature bearing failure.

NOTE

The white reflector in the sight gauge must be positioned horizontally to provide proper drainage.

Under normal conditions, drain the pedestal once each year and refill with approximately $10\ 1/2$ ounces of clean oil. Change the oil more frequently if the pump is operated continuously or installed in an environment with rapid temperature change.

CAUTION

Monitor the condition of the bearing lubricant regularly for evidence of rust or moisture condensation. This is especially important in areas where variable hot and cold temperatures are common.

For cold weather operation, consult the factory or a lubricant supplier for the recommended grade of oil.

Power Source

Refer to the literature accompanying the power source or contact your local power source representative for the manufacturer's recommendations.

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For U.S. and International Warranty Information, Please Visit www.grpumps.com/warranty or call:

U.S.: 419-755-1280 International: +1-419-755-1352

For Canadian Warranty Information, Please Visit www.grcanada.com/warranty or call: 519-631-2870